

Watan Medical Products Factories Co.

Privacy Policy

Prepared: August 2026

www.watan.sa

1. Introduction

Watan Medical Products Factories Co. ("Watan", "we", "us", "our") respects your privacy and is committed to protecting the personal data of everyone who interacts with our website (www.watan.sa), our surgical instrument catalog, and our online forms (Contact Us, Request Quotation, and Careers).

This Policy explains what personal data we collect, why we collect it, how we use and protect it, and the rights available to you under the Kingdom of Saudi Arabia's Personal Data Protection Law (PDPL) issued by the Saudi Data & Artificial Intelligence Authority (SDAIA), and its Implementing Regulations.

2. Who This Policy Applies To

- Visitors browsing the Watan website and product catalog.
- Individuals who submit the Contact Us form.
- Individuals or organizations who submit a Request Quotation.
- Job applicants who submit the Careers / employment application form.

3. Personal Data We Collect

We collect only the data you voluntarily provide through our forms, or which is automatically generated through your use of the website:

3.1 Contact Us Form

- Full name
- Mobile number
- Email address
- Message content

3.2 Request Quotation Form

- Organization / company name
- Contact person's name and job title
- Email address and phone number
- Organization type (e.g., hospital, university, distributor)
- City / country
- Product category, product name/code, and estimated quantity
- Any attached technical specification or requirements file

3.3 Careers Form

- Full name, email, mobile number, city/country
- Department of interest, years of experience, expected salary (optional)
- Availability / start date
- LinkedIn profile link (optional)
- CV / résumé file (PDF or DOC)

3.4 Automatically Collected Data

- IP address, browser type, device type, and pages visited, collected via standard website analytics for security and performance purposes.

4. Purpose of Processing

We process your personal data for the following purposes only:

- Responding to inquiries submitted via the Contact Us form.
- Preparing and issuing quotations and processing sales/procurement inquiries.
- Evaluating job applications and contacting candidates regarding vacancies.
- Maintaining the security, performance, and functionality of the website.
- Complying with applicable legal, regulatory, and contractual obligations (including SFDA and quality/traceability requirements applicable to medical devices).

5. Legal Basis for Processing

We process personal data on the basis of your explicit consent at the time of form submission, and/or where necessary to take steps prior to entering into a contract (e.g., preparing a quotation), and/or to comply with a legal obligation.

6. Data Sharing and Disclosure

We do not sell, rent, or trade your personal data. We may share personal data only with:

- Employees or departments within Watan who need the data to perform their duties (e.g., sales, HR, quality/regulatory affairs).
- Service providers who support our website, hosting, or CRM systems, under confidentiality obligations.
- Government or regulatory authorities, where required by applicable law (e.g., SFDA, ZATCA, or judicial/administrative order).

7. Data Retention

We retain personal data only for as long as necessary to fulfill the purpose it was collected for, or as required by applicable law:

- Contact and quotation inquiries: retained for the duration of the business relationship and a reasonable period thereafter for record-keeping.
- Job applications: retained for a limited period to consider the candidate for current or future suitable vacancies, after which data is securely deleted unless the candidate consents to longer retention.

8. Data Security

We apply reasonable technical and organizational measures to protect personal data against unauthorized access, disclosure, alteration, or destruction, including restricted access, secure hosting, and regular security review of our website and forms.

9. Your Rights Under the PDPL

Subject to the exceptions set out in the PDPL and its Implementing Regulations, you have the right to:

- Know the purposes and legal basis for processing your personal data.
- Access your personal data held by us.
- Request correction of inaccurate or incomplete personal data.
- Request deletion of your personal data where retention is no longer necessary.
- Withdraw your consent at any time, without affecting the lawfulness of processing carried out prior to withdrawal.

To exercise any of these rights, please contact us using the details in Section 12.

10. Cookies and Website Analytics

Our website may use cookies or similar technologies to remember preferences and analyze site usage. You can control cookies through your browser settings. Disabling cookies may affect certain website features.

11. Changes to This Policy

We may update this Policy from time to time to reflect changes in our practices or applicable law. The "Last Updated" date at the top of this document will indicate when changes were made. Material changes will be reflected on this page.

12. Contact Us

If you have questions about this Privacy Policy or wish to exercise your rights under the PDPL, please contact:

- Watan Medical Products Factories Co.
- Address: Ashirat Sadr 56, Sudair Industrial and Business City 15336, Riyadh, KSA
- Email: watan@watan.sa
- Phone: 0500608285